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Case Details

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Case Number: 33580 [make confidential](#)

Status: Resolved [change](#)

Tags: [Manage case Tags](#)
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Request Type: Maintenance Request

Customer:

Location of Request: Alameda CA
 1431 Webster Street (Taylor Avenue side)

external customer
 Alameda CA 94501 [\(map\)](#)

Alameda CA
[edit](#) [\(map\)](#)

[View customer's 6 open cases](#)

Facility: N/A
[edit](#)

Preferred Contact Method: Email

Submitted By: Gerstle, Steven
 customer

Primary Owner: Wehe, Judy
[reassign](#)

Topic: [Graffiti > Graffiti-Business Districts \(Public Works\)](#)
[change](#)

Secondary Owner: Garland, Liam
[reassign](#)

Date/Time Created: 01/18/2014 18:16

Date/Time Closed: 02/11/2014 13:13

Custom Fields

Original Request

Graffiti on gray trash receptacle and sidewalk utility box at 1431 Webster Street. (Taylor Avenue side by the historic advertising billboard).

Customer Communications *

[expand all](#)

[Send an Email](#) [Log Communication](#) [Mail Merge](#)

From	Text	Date
Customer	Thank you, Liam. Unfortunately, I just had to report additional graffiti. You may want to notify APD that there has	01/21/2014 15:49
Garland, Liam	Steve, thanks for the three requests related to graffiti near Webster Street. They should be cleaned up by end of bu	01/20/2014 12:01

* Customer Communications are visible on the customer's case status page.

Internal Activity

[expand all](#)

[Add/Email Notes](#) [New Task](#)

Internal Notes

From	Note	Date
Garland, Liam	Contractor cleaned up.	02/11/14 13:13
Garland, Liam	Hi Virginia, Third graffiti service request to be completed by end of day Tuesday. Can you confirm by email to m	01/20/14 11:58

Tasks

[Close task](#) [Due](#) [Subject](#) [Assigned By](#) [Assigned To](#) [Status](#)

Case Contacts

[Manage Collaborators](#) [Add All Elected Officials](#) [Reassign Primary/Secondary](#)

Role	Name	Email	Phone
Primary Owner	Wehe, Judy	jwehe@ci.alameda.ca.us	510-747-7957
Secondary Owner	Garland, Liam	lgarland@ci.alameda.ca.us	510-747-7962

Attachments

[Add Attachment](#)

No attachments found

Activity History